

EcoCocon Privacy Policy

EcoCocon s.r.o., a limited liability company established under the laws of Slovak Republic, with its registered office at Záhradnícka 60, 821 08 Bratislava, Slovak Republic, company identification number: 52 416 151 (collectively “EcoCocon”, “Our Company”, “we”, “us” or “our”) operate the website www.ecococon.eu.

This privacy policy will explain how our organisation uses the personal data we collect from you, when you use our website.

Topics:

- ▶ What data do we collect?
- ▶ How do we collect your data?
- ▶ How will we use your data?
- ▶ How do we store your data?
- ▶ Marketing
- ▶ What are your data protection rights?
- ▶ What are cookies?
- ▶ How do we use cookies?
- ▶ What types of cookies do we use?
- ▶ How to manage your cookies
- ▶ Privacy policies of other websites
- ▶ Changes to our privacy policy
- ▶ How to contact us
- ▶ How to contact the appropriate authorities

Website Visitors: The personal information we collect about you and how we use it

You can visit and browse our website without providing your name or contact details.

Like many websites, our server logs capture details of your operating system, browser software, IP (Internet Protocol) address and Uniform Resource Locator (URL), including the date and time of your visit.

We use cookies to analyse how our site is used by visitors and to provide some of the functionality – see our cookies policy below for more information.

You may choose to provide your contact details (name, address, email address, telephone number) if you do any of these things:



- ▶ Sign up for news and offers
- ▶ Request a quotation
- ▶ Enter a competition or promotion

We may use your personal information in the following ways:

- ▶ to answer your questions or provide you with information you have requested
- ▶ to keep track of sales and enquiries
- ▶ to keep you informed about our products and services
- ▶ to notify you about important changes or developments to our site or services
- ▶ to provide a more personalised experience by showing you the most relevant products and offers online, and sending you the most relevant information about our products and services

How do we protect your data?

We maintain appropriate technical and organisational measures to protect personal information against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access. However, we cannot guarantee the effectiveness of these safeguards, and nothing in this notice shall be construed as an express or implied warranty against loss, misuse or unauthorised access, disclosure, alteration or destruction.

Service providers who might have access to your information in order to provide services on our behalf will be contractually obliged to keep such information in confidence, implement adequate data security measures, and may not use that data for any other purpose.

Transferring information to other countries

Some of the companies that provide services to us may be located outside the European Economic Area (EEA). We use IT service providers who are located in India, for example. As a result, your personal information may be transferred outside EEA. We will ensure that those service providers comply with any legal requirements that apply to the transfer of personal information outside EEA.

Retention of your personal information

We take reasonable steps to ensure that the information we process is reliable for its intended use, is accurate, up-to-date and complete, and is limited to the information required to carry out processing for the purposes described in this Privacy Statement. We retain your information for as long as necessary to fulfil the purposes for which we collect it, except if required otherwise by law.



Marketing

Our Company would like to send you information about products and services of ours that we think you might like. If you have agreed to receive marketing information, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes or giving your data to other members of the Our Company Group.

If you no longer wish to be contacted for marketing purposes, please let us know at gdpr@ecococon.eu.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

THE RIGHT TO ACCESS - You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

THE RIGHT TO RECTIFICATION - You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete information you believe is incomplete.

THE RIGHT TO ERASURE - You have the right to request that Our Company erase your personal data, under certain conditions.

THE RIGHT TO RESTRICT PROCESSING - You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

THE RIGHT TO OBJECT TO PROCESSING - You have the right to object to Our Company's processing of your personal data, under certain conditions.

THE RIGHT TO DATA PORTABILITY - You have the right to request that Our Company transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: gdpr@ecococon.eu.

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.



How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, and to understand how you use our website.

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- ▶ **Functionality** - Our Company uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- ▶ **Advertising** - Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 11 January 2020.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us at gdpr@ecococon.eu.